Developed by Dr. Kathleen (Kat) Walsh, BSW Program Coordinator and Dr. Karen Rice, School of Social Work Chairperson in consultation with School of Social Work Faculty

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TABLE OF CONTENTS

The Social Work Program and the Profession .......................................................... 3
  Social Work Program Mission Statement, and Goals ............................................. 3
  Social Work Program Core Competencies and CSWE Accreditation ....................... 4
  Major Sequencing and Degree Requirements ..................................................... 5
  Sample Course Schedule for Social Work Majors ................................................. 6-7
  BSW Online Degree Completion Program .......................................................... 8
  Field Learning Sequence ....................................................................................... 9
Social Work Program Policies and Procedures ........................................................ 10
  Academic Credit ..................................................................................................... 10
  Admission to the University .................................................................................. 10
  Admission of Transfer Students .......................................................................... 10
  Transfers from Other Colleges ............................................................................. 10
  Transfers from Other Majors .............................................................................. 10
  Advising in the Social Work Program ................................................................ 11
  Professional Readiness Assessment ................................................................... 11-13
  Periodic Student Reviews .................................................................................... 13
  Policies for Completion of the Major .................................................................. 13
  Portfolios .............................................................................................................. 14
Students’ Academic Responsibilities ........................................................................ 15
  Academic Appeal and Grievance Procedures ...................................................... 15
Professional Policies and Procedures ....................................................................... 16
  Professional Performance Criteria ..................................................................... 16-17
  Termination from the Social Work major ............................................................ 17
School of Social Work Additional Learning Opportunities .................................... 18
  Social Work Honors .............................................................................................. 18
  Interdisciplinary Gerontology Minor .................................................................... 18
  International Social Work Field Placements ....................................................... 18-19
  School of Social Work Faculty ........................................................................... 19-21
  Faculty Office Hours, and Advisors ..................................................................... 21
  Office Staff, Offices and Classroom ..................................................................... 22
  Professional Advisory Board ............................................................................... 22
School of Social Work Awards ............................................................................... 22
  Social Work Faculty Award ................................................................................. 22
  Social Work Organization Award ...................................................................... 22
  Marion G. Foster Award ....................................................................................... 22
Student Social Work Organization .......................................................................... 22-23
  Phi Alpha Honor Society ...................................................................................... 23
National Association of Social Workers Code of Ethics statement ....................... 24-26
Appendix A-Community Service Learning and Civic Engagement Log ................ 27
Appendix B- Required Clearances for Professional Readiness ............................. 28
Appendix C-Academic Honesty and the NASW Code of Ethics ............................. 29

IMPORTANT LINKS:

Advisory Board to the Millersville University School of Social Work: http://www.millersville.edu/socialwork/advisory-board.php
Council on Social Work Education (CSWE) http://www.cswe.org/
Millersville University Governance and Policies http://www.millersville.edu/about/administration/policies/
Undergraduate Course Catalog of Millersville University: http://www.millersville.edu/~ucatalog/index.pdf
THE SOCIAL WORK PROGRAM AND THE PROFESSION

In September 1978, the social work program at Millersville State College became the Department of Social Work. Previously it had been a major course of study for two years within the Department of Sociology, Anthropology, and Social Work, leading to a Bachelor of Arts degree. From 1965 to 1976, the program comprised four sequential courses. It was then expanded because the Pennsylvania Department of Education designated this college to have an institutional mission in the social aspects of human services. Today, the primary mission of the social work program is to prepare students to achieve entry level professional competence as generalist social work practitioners.

The social work program has been developed within the framework of curriculum content outlined by the Council on Social Work Education Accreditation Standards. The courses are carefully sequenced so that students may build upon previously acquired knowledge and have opportunities to experience the integration of various bodies of knowledge. The general education requirements of Millersville University provide a foundation for social work courses in the major. It is designed so as to assist students in developing social work values and professional ethics as described in the National Association of Social Workers Code of Ethics.

In the Summer of 2015, the Department of Social Work moved to the new College of Education and Human Services and became the School of Social Work, offering 3 degree programs in Social Work including a Bachelor of Arts in Social Work (BASW), Masters of Social Work (MSW) in partnership with Shippensburg University of Pennsylvania, and a Doctorate of Social Work (DSW) in partnership with Kutztown University of Pennsylvania.

The School of Social Work’s BASW is fully accredited by the Council on Social Work Education (CSWE) and has been consistently accredited by CSWE since 1981. The last accreditation reaffirmation was in 2011 and the program is accredited through 2019.

SOCIAL WORK PROGRAM MISSION STATEMENT

Affirming the mission of Millersville University, a public, liberal arts institution situated in South Central Pennsylvania, the Baccalaureate Social Work Program educates students to be competent, effective social work professionals who embrace core social work values, enhance human and community well-being, and promote social and economic justice through generalist social work practice. The University and the Program provide a learning environment that prepares students to work in an increasingly diverse society and to meet contemporary social, cultural, economic, political, and global challenges.

SOCIAL WORK PROGRAM GOALS

To meet the purpose of the profession, and the mission of the university and the program, faculty seek to prepare students to engage in

1. Effective, ethical generalist social work practice
2. Practice that advances human rights and social and economic justice
3. Effective policy practice
4. Research informed practice and practice informed research
5. Practice with diverse individuals and communities in a global environment

3
SOCIAL WORK PROGRAM CORE COMPETENCIES
In alignment with CSWE’s Educational Policy and Accreditation Standards (EPAS), the MU School of Social Work employs a Competency Based Education Framework. “Competency-based education rests upon a shared view of the nature of competence in professional practice. Social work competence is the ability to integrate and apply social work knowledge, values, and skills to practice situations in a purposeful, intentional, and professional manner to promote human and community well-being. EPAS recognizes a holistic view of competence; that is, the demonstration of competence is informed by knowledge, values, skills, and cognitive and affective processes that include the social worker’s critical thinking, affective reactions, and exercise of judgment in regard to unique practice situations. Overall professional competence is multi-dimensional and composed of interrelated competencies. An individual social worker’s competence is seen as developmental and dynamic, changing over time in relation to continuous learning (CSWE, 2015 Educational Policy and Accreditation Standards, p. 6).” Further, “each competency describes the knowledge, values, skills, and cognitive and affective processes that comprise the competency at the generalist level of practice, followed by a set of behaviors that integrate these components. These behaviors represent observable components of the competencies, while the preceding statements represent the underlying content and processes that inform the behaviors (CSWE, 2015 Educational Policy and Accreditation Standards, p. 6).”

2015 EPAS effective Spring 2017
Upon completion of the undergraduate Social Work degree, graduates will be able to:

1. Demonstrate ethical and professional behavior
2. Engage diversity and difference in practice
3. Advance human rights and social, economic and environmental justice
4. Engage in practice-informed research and research-informed practice
5. Engage in policy practice
6. Engage with individuals, families, groups, organizations, and communities
7. Assess individuals, families, groups, organizations, and communities
8. Intervene with individuals, families, groups, organizations, and communities
9. Evaluate practice with individuals, families, groups, organizations, and communities

CSWE ACCREDITATION (for detailed information, please visit www.cswe.org)

The Millersville University Social Work Baccalaureate program has been continuously accredited by the Council of Social Work Education (CSWE) since 1981. A program is accredited by CSWE only when it has demonstrated that it meets and maintains the rigorous standards set by the Council. The last accreditation reaffirmation was in 2011 and the program is accredited through 2019.

There are many advantages in graduating from a CSWE-accredited program. Employers and licensing boards throughout the United States recognize the value of accreditation and use it as a criterion in hiring and granting licenses to practice. In Pennsylvania, a student from an accredited program, attending social work graduate school, may apply for a provisional license. Students applying to graduate social work schools are eligible for Advanced Standing programs (fewer credits required for degree) only if they have attended and graduated from an accredited program. The most important advantage is that accreditation provides you with reasonable assurance that you have the opportunity to participate in a high quality (BA in Social Work) program designed to prepare you for entry into the social work profession and/or graduate school.
MAJOR SEQUENCE AND DEGREE REQUIREMENTS

The curriculum is designed to help students integrate knowledge and theories from many academic disciplines with social work concepts, values, and practice skills. Courses in the social work program attempt to develop an understanding of the human condition and human diversity. The social work major needs to understand biological, psychological, and socio-cultural aspects of human development including the characteristics of human interaction with the social environment; the role, structure and function of social welfare policies and programs; social work intervention methods; and social work research findings and methods.

<table>
<thead>
<tr>
<th>Course</th>
<th>Title</th>
<th>Prerequisites</th>
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</thead>
<tbody>
<tr>
<td>SOWK 102</td>
<td>Modern Social Welfare Dilemmas</td>
<td></td>
</tr>
<tr>
<td>SOWK 201</td>
<td>Social Welfare Policy and Economics</td>
<td>SOWK 102, or permission.</td>
</tr>
<tr>
<td>SOWK 203</td>
<td>Human Behavior and the Social Environment</td>
<td>SOWK 102 Prerequisite; Prerequisite or Corequisite.; BIOL 204, PSYC 100, SOCY 101, 210 or 211</td>
</tr>
<tr>
<td>SOWK 301</td>
<td>Social Work Practice I (W)</td>
<td>ENGL 110; Pre or Coreq. SOWK 203 and 322</td>
</tr>
<tr>
<td>SOWK 302</td>
<td>Social Work Practice II</td>
<td>SOWK 301; Corequisite SOWK 430</td>
</tr>
<tr>
<td>SOWK 303</td>
<td>Social Welfare and the Law</td>
<td>SOWK 102; GOVT 111 or 112, or permission</td>
</tr>
<tr>
<td>SOWK 322</td>
<td>Writing for Social Work Practice (W)</td>
<td>ENG 110 or ENG 110H, SOWK 102, Junior status; Corequisite SOWK 301</td>
</tr>
<tr>
<td>SOWK 323</td>
<td>Human Behavior and the Social Environment II</td>
<td>SOWK 203</td>
</tr>
<tr>
<td>SOWK 350</td>
<td>Encounters in Human Diversity (P,D)</td>
<td>COMM 100, ENG 110, Junior status</td>
</tr>
<tr>
<td>SOWK 403</td>
<td>Social Work Practice III</td>
<td>SOWK 302</td>
</tr>
<tr>
<td>SOWK 401-402</td>
<td>Field Instruction I and II</td>
<td>SOWK 403; Corequisite. SOWK 431</td>
</tr>
<tr>
<td>SOWK 430</td>
<td>Social Work Research (W)</td>
<td>ENGL 110, SOWK 322, Corequisite SOWK 302</td>
</tr>
<tr>
<td>SOWK 431</td>
<td>Social Work Statistics (W)</td>
<td>SOWK 430; MATH 100 or G2 Math; Co-Req: SOWK 401/402</td>
</tr>
</tbody>
</table>

(*) A grade of C or higher must be attained in all required Social Work courses.

Social work elective courses: (Students Choose Two)

- SOWK 304: Social Work, Corrections and Alternative Treatment Approaches (G3)
- SOWK 305: Social Work and Child Welfare (G3)
- SOWK 306: Social Work and Aging(G3)
- SOWK 307: Social Work and Healthcare (G3)
- SOWK 308: Social Work and Alcoholism (G3)
- SOWK 309: Social Work and Mental Health (G3)
- SOWK 312: Social Work and Women: Strengths, Needs and Opportunities (G3, W)
- SOWK 313: Family Violence (P)
- SOWK 314: Global Well-Being (D, P)
- SOWK 315: Grief and Bereavement in a Diverse World (D)
- SOWK 316: Mediation (G3)
- SOWK 475: Special Topics in Social Work (G3)

(*) Please note that some courses may not be offered every semester/year.

For course descriptions, please go to the Undergraduate Catalog: [http://www.millersville.edu/~ucatalog/index.pdf](http://www.millersville.edu/~ucatalog/index.pdf)
Sample Course Schedule for Social Work Majors with Fall Graduation Date,

<table>
<thead>
<tr>
<th>FALL SEMESTER</th>
<th>SPRING SEMESTER</th>
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</thead>
<tbody>
<tr>
<td>Required Related</td>
<td>SOWK 203: Human Behavior in the Social Environment</td>
</tr>
<tr>
<td>Required Related</td>
<td>SOWK 301: SOWK Practice I</td>
</tr>
<tr>
<td>Required related</td>
<td>SOWK 322: Writing for Social Work Practice</td>
</tr>
<tr>
<td>Required related or General Education</td>
<td>General Education or SOWK elective</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>Total</strong></td>
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<tr>
<td>15 cr.</td>
<td>15 cr.</td>
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<thead>
<tr>
<th>FALL SEMESTER</th>
<th>SPRING SEMESTER</th>
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</thead>
<tbody>
<tr>
<td>SOWK 302: SW Practice II</td>
<td>SOWK 403: SW Practice III</td>
</tr>
<tr>
<td>SOWK 303: Social Welfare &amp; the Law</td>
<td>SOWK 430: SOWK Research</td>
</tr>
<tr>
<td>General Education or SOWK elective</td>
<td>SOWK 350: Encounters in Human Diversity</td>
</tr>
<tr>
<td>SOWK 323: Human Behavior in the Social Environment II</td>
<td>General Education or SOWK elective</td>
</tr>
<tr>
<td>General Education or SOWK elective</td>
<td>General Education or SOWK elective</td>
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<tr>
<td><strong>Total</strong></td>
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<thead>
<tr>
<th>FALL SEMESTER</th>
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<tbody>
<tr>
<td>SOWK 401: Field Instruction I</td>
</tr>
<tr>
<td>SOWK 402: Field Instruction II</td>
</tr>
<tr>
<td>SOWK 431: SOWK Statistics</td>
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<td><strong>Total</strong></td>
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<td>15 cr.</td>
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</table>

*SOWK 102 is typically offered during summer and winter sessions to provide an opportunity for students transferring take this course that is a prerequisite for all required social work courses. Required Social Work classes are offered in both the Fall and Spring semesters.*

**Required Related:**
- BIO 204: Human Biology (3) *(Please note that BIO 100 is a prerequisite for BIO 204)* (G2)
- GOVT 111 Introduction to American Government OR GOVT 112: State and Local Government (3) (G3)
- PSYC 100: General Psychology (3) (G3)
- SOCY 101: Introduction to Sociology; OR SOCY 210: Sociology of Family (3); OR SOCY 211: Social Problems (G3)

**Advanced Writing Course** is ENG 312: Technical Writing, ENG 316: Business Writing, or ENG 319: Science Writing *(Please note that junior status/60 credits earned to register)* (AW)
Sample Course Schedule for Social Work Majors with Spring Graduation Date

<table>
<thead>
<tr>
<th>FALL SEMESTER</th>
<th>SPRING SEMESTER</th>
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<tbody>
<tr>
<td>ENGL 110: Composition</td>
<td>WELL 175: Wellness</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>SOWK 102: Modern Social Welfare</td>
<td>COMM 100: Fundamentals of Speech</td>
</tr>
<tr>
<td>Dilemmas</td>
<td>3</td>
</tr>
<tr>
<td>Required Related Course or General</td>
<td>BIO 100: General Biology</td>
</tr>
<tr>
<td>Education</td>
<td>3</td>
</tr>
<tr>
<td>General Education</td>
<td>Required Related Course or General</td>
</tr>
<tr>
<td>3</td>
<td>Education</td>
</tr>
<tr>
<td>General Education</td>
<td>3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
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<thead>
<tr>
<th>FALL SEMESTER</th>
<th>SPRING SEMESTER</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOWK 201: Social Welfare Policy and</td>
<td>SOWK 203: Human Behavior in the</td>
</tr>
<tr>
<td>Economics</td>
<td>Social Environment I</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Required Related Course or General</td>
<td>MATH (G2 block)</td>
</tr>
<tr>
<td>Education</td>
<td>3</td>
</tr>
<tr>
<td>General Education</td>
<td>Required Related Course or General</td>
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<tr>
<td>3</td>
<td>Education</td>
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<td>General Education</td>
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<tr>
<th>FALL SEMESTER</th>
<th>SPRING SEMESTER</th>
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</thead>
<tbody>
<tr>
<td>SOWK 301: SOWK Practice I</td>
<td>SOWK 302: SW Practice II</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>SOWK 303: Social Welfare &amp; the Law</td>
<td>SOWK 303: SOWK Research</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>SOWK 350: Encounters in Human</td>
<td>SOWK 323: Human Behavior in the</td>
</tr>
<tr>
<td>Diversity OR Advanced Writing OR</td>
<td>Social Environment II</td>
</tr>
<tr>
<td>SOWK elective</td>
<td>3</td>
</tr>
<tr>
<td>SOWK 322: Writing for Social Work</td>
<td>SOWK 350: Encounters in Human Diversity</td>
</tr>
<tr>
<td>Practice</td>
<td>OR Advanced Writing OR</td>
</tr>
<tr>
<td></td>
<td>SOWK elective</td>
</tr>
<tr>
<td>General Education or Open Elective</td>
<td>General Education or Open Elective</td>
</tr>
<tr>
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<td>3</td>
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<tr>
<th>FALL SEMESTER</th>
<th>SPRING SEMESTER</th>
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<tbody>
<tr>
<td>SOWK 403: SW Practice III</td>
<td>SOWK 401: Field Instruction I</td>
</tr>
<tr>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td>SOWK 350: Encounters in Human</td>
<td>SOWK 402: Field Instruction II</td>
</tr>
<tr>
<td>Diversity OR Advanced Writing OR</td>
<td>6</td>
</tr>
<tr>
<td>SOWK elective</td>
<td>SOWK 431: SOWK Statistics</td>
</tr>
<tr>
<td>General Education or Open Elective</td>
<td>3</td>
</tr>
<tr>
<td>General Education or Open Elective</td>
<td>3</td>
</tr>
<tr>
<td>General Education or Open Elective</td>
<td>3</td>
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<tr>
<td><strong>Total</strong></td>
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*NOTE: SOWK 102 is typically offered during summer and winter sessions to provide an opportunity for student transferring into the junior year to take this course that is a prerequisite for all required social work courses.*
BSW ONLINE DEGREE COMPLETION PROGRAM

The Online Bachelor of Arts in Social Work (BSW) degree completion program has been designed to support students who have already completed their Associate degree in Human Services or Social Services. The program has been developed within the framework of curriculum content outlined by the Council on Social Work Education (CSWE) Accreditation Standards. The courses are carefully sequenced so that students may build upon previously acquired knowledge and have opportunities to experience the integration of various bodies of knowledge.

Prerequisites: As part of the Associate Degree, the following six courses (or equivalent) must be completed:
- SOWK 102 – Modern Social Welfare Dilemmas
- SOWK 203 – Human Behavior and the Social Environment
- BIOL 204 – Human Biology
- PSYC 100 – General Psychology
- GOVT 112 – State & Local Government OR GOVT 111 – Intro to American Government
- SOCY 210 – Sociology of the family, SOCY 101 Intro to Sociology, OR SOCY 211 Social Problems

Program Courses (60 CREDITS)
- SOWK 201 - Social Welfare Policy & Economics (3 credits)
- SOWK 301 - Social Work Practice I (3 credits)
- SOWK 302 - Social Work Practice II (3 credits)
- SOWK 303 - Social Welfare & the Law (3 credits)
- SOWK 322 - Information Literacy for Social Work Research and Practice (3 credits)
- SOWK 323 - Human Behavior in the Social Environment II (3 credits)
- SOWK 350 - Encounters in Human Diversity (3 credits)
- SOWK Electives (6 credits)
- SOWK 401 - Field Instruction I (6 credits)
- SOWK 402 - Field Instruction II (6 credits)
- SOWK403 - Social Work Practice III (3 credits)
- SOWK430 - Social Work Research (3 credits)
- SOWK 431 - Social Work Statistics (3 credits)
- ENGL 312 or ENGL 316 - Advanced Writing (3 credits)
- Open Electives and General Education Courses (9 credits)
- Students will need a minimum of 120 credits for graduation.

BSW DEGREE COMPLETION PROGRAM Sample Course Schedule

Year 1 (18-21 credits*)

<table>
<thead>
<tr>
<th>SEMESTER 1</th>
<th>SEMESTER 2</th>
<th>SEMESTER 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOWK 201</td>
<td>AW (ENG), General Education or Open Elective</td>
<td>SOWK 323</td>
</tr>
<tr>
<td>SOWK 350</td>
<td>AW (ENG), General Education or Open Elective</td>
<td>SOWK 303</td>
</tr>
</tbody>
</table>

Year 2 (18-21 credits*)

<table>
<thead>
<tr>
<th>SEMESTER 1</th>
<th>SEMESTER 2</th>
<th>SEMESTER 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOWK 301</td>
<td>SOWK 3xx (Elective)</td>
<td>SOWK 430</td>
</tr>
<tr>
<td>SOWK 322</td>
<td>AW (ENG), General Education or Open Elective</td>
<td>SOWK 302</td>
</tr>
</tbody>
</table>

(*) May take 1 (one) 3-credit class during any semester including winter to have necessary for program completion; must be done in year 1 or 2.

Year 3 (21 credits)

<table>
<thead>
<tr>
<th>SEMESTER 1</th>
<th>SEMESTER 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOWK 403</td>
<td>SOWK 401 and 402 (12 credits)</td>
</tr>
<tr>
<td>SOWK 3xx (Elective)</td>
<td>SOWK 431</td>
</tr>
</tbody>
</table>
FIELD LEARNING SEQUENCE

Field Education is the signature pedagogy in social work. It represents the central form of instruction and learning in which students are socialized to perform the role of the practitioner. As a result, students are expected to demonstrate and achieve core competencies.

The experiential component of the social work program begins with student observations of social agencies and continues with volunteer community service experiences, field trips and other experiential learning in subsequent courses and throughout the students’ academic career. There are a total of 50 hours of community service learning experiences; with 20 hours being completed in Social Work Practice I and II each and another 10 hours being completed prior to completion of the junior year. (See Appendix A). Students completing the Social Work UNIV 103 will also complete 10 hours of course-required community service learning (these hours will count towards the required 50 hours of service/learning) To register for Social Work Practice courses, students must be a declared social work major. Role-playing, simulations, case studies, and other experiences are included as a part of Social Work Social Work Practice I & II. Field trips, observations, volunteer experiences, and other experiential learning are incorporated in the social work professional elective courses.

The primary experiential component of the program culminates with senior year field instruction. Field Instruction I & II is required of all senior social work majors. In order to register for Field Instruction, the student must be determined “Professionally Ready” via the Professional Readiness process, completed all components within the ePortfolio, and completed all other required social work courses with grades of C or higher. The field practicum is completed in a block period during one semester for a total of 450 hours for 12 credits (SOWK 401 and 402). It is designed to produce reflective, self-evaluating, knowledgeable, and evidence-based professional social workers. The practicum provides the student with the opportunity to participate in supervised social work activities, providing practical experience in the application and integration of the theory, values, and skills acquired in earlier coursework specifically implementing Single System Research (SSR) project designed in SOWK 431: Social Work Statistics, which is taken concurrently.

SOWK 401-402: FIELD INSTRUCTION I & II AND SOWK 403: SOCIAL WORK PRACTICE III
Field Placement Policies: To enter SOWK 401, and 402, students must have successfully completed all required core Social Work courses and been deemed “Professionally Ready” via the Professional Readiness Assessment Process. Field placement is subject to the availability of appropriate learning experiences in approved agencies mutually acceptable to the student and the School of Social Work, with approved field instructors who have interviewed and accepted the students.

SOWK 401-402: FIELD INSTRUCTION I & II GRADING POLICY: Senior Block Field Instruction is graded Satisfactory- Unsatisfactory (S/U) by the faculty field liaison.
SOCIAL WORK PROGRAM POLICIES AND PROCEDURES

ACADEMIC CREDIT
Students must earn all academic credits through formal course work as an enrolled student. The social work program does not grant social work course credit for life experience or previous work experience.

ADMISSION TO THE UNIVERSITY
When students are admitted to the University, they may declare their intention to major in social work. Students undergo a Professional Readiness Assessment prior to entering their senior field placement. In order to begin their senior field placement they must be deemed “professionally ready”. Prior to or at the beginning of the first semester of enrollment as a social work major, all freshman and transfer students are required to attend a Social Work Major Orientation workshop. The Orientation includes information regarding Social Work professional values, an introduction to the National Association of Social Workers Code of Ethics, review of the Social Work major curricular requirements, strategies to promote academic and professional success as well as opportunities for further learning within the School of Social Work.

ADMISSION OF TRANSFER STUDENTS
Students who transfer from other colleges or from other majors at Millersville must be deemed “professionally ready. No decisions regarding professional readiness are made until students have completed at least 1 full semester of course work at Millersville University. Once deemed “professionally ready” students must fulfill all academic and practicum requirements of the Millersville University School of Social Work Baccalaureate Program.

Transfers from Other Colleges
When students from other colleges apply for admission to Millersville, the Transfer Transcript Evaluator in conjunction with the Registrar of the University determines what course credits may be transferred to meet general University requirements and what courses are equivalents. The Registrar accepts the recommendation of the Chair of the School of Social Work concerning social work equivalents. All students are required to attend the Social Work Major Orientation or meet with the BSW Program Coordinator prior to the start of Social Work major courses. Students transferring in from other schools require significant collaboration with the School of Social Work Department Chairperson or the BSW Program Coordinator upon admission to the University and prior to enrollment in Social Work courses. Only courses from Council on Social Work Education accredited programs may be transferred in for 300 level or higher Social Work courses. Students may not receive academic credit for Social Work courses for life experience and previous work experience.

Transfers from Other Majors
Admission into the Social Work major from other departments is upon approval of the chairperson of the School of Social Work or BSW Coordinator. Effective Fall 2011, the student is required to attend a Social Work Major Orientation workshop prior to declaring the Social Work major and are strongly encouraged to first complete SOWK 102. Upon completion of the orientation, the School of Social Work Department chairperson or the BSW Coordinator will sign the “Change of Major” form, and the student will be matched with an academic adviser. The BSW Coordinator or the student’s academic adviser will meet with them to develop a course of study.
ADVISING IN THE SOCIAL WORK PROGRAM
Within the Social Work Program, each student is assigned a specific faculty adviser whose primary role is that of academic advisement including, helping students develop a curriculum plan, and approving semester course loads. Advisers may also assist students in seeking and receiving guidance in areas such as career interests and goals, graduate school, and professional identity development. Faculty advisers may also refer students to university services such as career services, counseling center, health services, and learning services. Pursuant to University policy, students are required to attend a face to face meeting with their academic adviser each semester prior to registration to review course selections, academic planning, and obtain a registration code.

PROFESSIONAL READINESS ASSESSMENT PROCESS
Social Work education prepares students for professional practice. It is a profession that draws mainly on the social and behavioral sciences for its knowledge base. In practicing social work, the professional must make conscious use of self as an instrument to help individuals, families, groups, agencies, and/or communities improve their functioning. Social work knowledge is essential to effective practice, but, in addition, the professional needs to be able to apply that knowledge skillfully to concrete situations.

Intervention in client systems can produce harm if the practitioner lacks the knowledge; or if the practitioner has values or preconceptions about human nature or a given population group that prohibits nonjudgmental service delivery. In short, social work is action-oriented and ethics driven. Therefore, programs of education for social work have the responsibility to assess the student's professional readiness, commitment, capacity, and areas of development for social work practice.

The Professional Readiness Assessment Process determines whether students are “professionally ready” to enter senior field placement and no student may begin senior field placement without such determination. This is a mutual process designed to assess the student's readiness for professional social work practice through an examination of his/her motivation, commitment, capacity, and limitations for social work practice, including:

1. Communication. Student demonstrates effective written and oral communication skills in a writing sample and faculty interview.
2. Knowledge, values, skills and cognitive and affective processes (formerly “Values”) Student demonstrates/meets the performance indicators established by CSWE and consistent with that of the social work profession in classroom behavior, writing, faculty interview, participation in community service learning or volunteer experiences, extracurricular activities and personal decorum including:
   a. Demonstrate ethical and professional behavior
   b. Engage diversity and difference in practice
   c. Advance human rights and social, economic and environmental justice
   d. Engage in practice-informed research and research-informed practice
   e. Engage in policy practice
   f. Engage with individuals, families, groups, organizations, and communities
   g. Assess individuals, families, groups, organizations, and communities
   h. Intervene with individuals, families, groups, organizations, and communities
   i. Evaluate practice with individuals, families, groups, organizations, and communities
3. Academic and intellectual competence. Student demonstrates the industry and intellectual capacity to acquire and integrate the knowledge, understanding, and skills necessary for competent practice. The student will need to maintain an overall C grade and a grade of no lower than "C" in required social work courses.
4. Professional behavior and readiness. Student demonstrates professional behavior and readiness in the classroom as assessed by social work faculty, in service learning practicums as assessed by agency supervisors, student self-assessments, and other assessment instruments as deemed appropriate by the School of Social Work.
The formal procedure for determining Professional Readiness is initiated during the junior year (approximately 60 credit hours completed) when the student is enrolled in SOWK 301 (Practice 1). Students must be deemed “professionally ready” (formerly “accepted”) prior to the start of the field practicum in SOWK 401-402: Field Instruction I & II. Assessment of professionalism and professional readiness is also embedded in all Social Work courses, professional, education, and career activities, including community service learning associated with the School of Social Work. Professional readiness determinations are made via the explicitly outlined process and in consideration of the culmination of a student’s Social Work preparatory activities and behaviors.

To initiate the Professional Readiness Process, the student completes a Professional Readiness Information Form as well as an autobiographical statement. Within the first month of the semester that the student is enrolled in SOWK 301, the student must also obtain FBI Federal Criminal History (Fingerprinting), Pennsylvania Criminal (ACT 34) and Child Abuse History clearances (See Appendix B). Students will need to obtain and submit valid clearances upon entry into the junior course sequence. Clearances must be valid throughout the duration and completion of SOWK 401/402 for the Senior Field Placement.

During the semester while the student is enrolled in SOWK 301, they will attend a mandatory Professional Development meeting. This meeting will orient students to the requirements and expectations of the senior field placement.

After completing the above referenced documents, the applicant completes a “Professional Readiness Rubric” self-assessment and is assigned to a faculty member for an assessment interview. During the interview, the faculty member uses a standardized form and process to discuss the student’s academic performance, and professional readiness. Students are asked to address their personal strengths, areas for development, career goals and interests, and their understanding of the core Social Work values.

The assigned faculty member presents the results of the assessment interview to the School of Social Work faculty. This routinely occurs upon completion of SOWK 301 while the student is enrolled in SOWK 302. After study of all the application materials, faculty confer and make recommendations regarding the student’s professional readiness to prepare for entrance into his/her senior field placement. The decisions that may be made include Professionally Ready, Provisionally Ready, Deferred Decision, or Not Professionally Ready/Appropriate for Social Work practice.

The applicant receives written notification regarding Professional Ready for Social Work. In the case of any disposition other than “Professionally Ready,” the reasons for the faculty's decision and recommendations for action planning for a “Professionally Ready” determination are set out in writing. The student and academic adviser work together to develop an action plan for Professional Readiness. The faculty review their decision at designated times to determine if terms of the action plan have been met.

Professional Readiness Determinations:

1) Professionally Ready: This means that a student may begin planning for her/his senior field year and may enroll in SOWK 401/402.

2) Provisionally Ready: means that a student may move into planning for her/his senior field year, but must develop an action plan with her/his academic adviser to address identified professional concerns, prior to enrollment in SOWK 401/402. Some reasons that a student may be deemed “Provisionally Ready” include concerns regarding grade point average, professional conduct or ethical concerns about behaviors such as class attendance/participation, and challenges in field/service learning practicum experiences. For a “Professionally Ready” determination, students must meet with their academic adviser to discuss reasons for the determination, develop and execute an action plan to become “Professionally Ready” OR to transfer to another major.
3) Deferred Decision: means that a decision regarding a student’s professional readiness cannot be made because of either insufficient information or identified areas of concern. In this case the student may tentatively meet with the field coordinator to discuss his/her senior field placement, but will not be eligible to confirm or begin placement until attaining a “Professionally Ready” determination. Students must meet with their academic adviser to discuss reasons for the deferred determination, develop, and execute an action plan to become “Professionally Ready” OR to transfer to another major. Some reasons that a student may be deferred include concerns regarding professional conduct or ethical concerns about behaviors such as class attendance/participation, grade point average, challenges in field/service learning practicum experiences, supervisor’s evaluation, missing required prerequisite social work courses needed for entry into senior field year, failure to meet requirements for the Professional Readiness Assessment Process. Students must meet with their academic adviser to discuss reasons for the deferral determination, develop, and execute an action plan to become “Professionally Ready” OR to transfer to another major. Some reasons that a student may be deferred include concerns regarding professional conduct or ethical concerns about behaviors such as class attendance/participation, grade point average, challenges in field/service learning practicum experiences, supervisor’s evaluation, missing required prerequisite social work courses needed for entry into senior field year, failure to meet requirements for the Professional Readiness Assessment Process.

4) Not Professionally Ready/Appropriate: This decision means that a student may not continue in the Social Work major. Students may receive this determination because of failure to meet the necessary grade point average, meet necessary academic requirements and prerequisites. Students may also be deemed “not professional ready/appropriate” based on problematic professional or academic conduct. Some problematic behaviors include violations of the NASW Code of Ethics (in the classroom, field, university, or in the community), disruptive behaviors that constitute a threat to the safety of the student or others, a pattern of unwillingness to participate in the learning activities of the program, and an inability to communicate effectively, orally or in written form such that performance is seriously compromised.

If a student is concerned about the objectivity or fairness of the process or its outcome, the student may initiate an appeals process as described in this manual.

PERIODIC STUDENT REVIEWS

Periodically, Social Work faculty members review declared and accepted social work majors to assess academic and professional progress toward graduation. If problems are indicated, the student is informed by the adviser of the results of the assessment and a plan of action may be developed to address concerns.

POLICIES FOR COMPLETION OF THE MAJOR

1. A student must complete all University curricular requirements as described in the Millersville University Catalog, including a minimum GPA of 2.0.

2. Students must complete all School of Social Work Curriculum requirements including required Social Work courses, Social Work electives, Required Related courses, and ENGL 312: Technical Writing, ENGL 316: Business Writing, or ENG 319: Science Writing which meets the General Education Curriculum upper level writing requirement, along with all components of the eportfolio (professional readiness portfolio).
PORTFOLIOS

Portfolios are used in many disciplines as a vehicle for students to capture their academic, personal, and professional achievements. Students in the School of Social Work will use eportfolios as an electronic collection that demonstrates achievement of core social work competencies and practice behaviors. The collection will comprise various formal and informal experiences that reinforce lifelong learning through the documentation of activities in which you engage outside of the classroom that fosters ongoing professional growth. Students are expected to assume ownership of learning and reinforce critical thinking by completing the three components of the ePortfolio:

- Professional Development
- Service Learning
- Lifelong Learning

Professional Development: There are many components to this Module, which will be referenced during the Professional Readiness Review that occurs during the second semester of the junior year. A key component of this Module is the demonstration of achieving the 9 core social work competencies. Students will upload various assignments completed within social work and non-social work courses that show evidence of meeting a particular competency. Students will be asked to provide personal reflection for each assignment uploaded and to explain how that particular artifact meets that particular competency. It is expected that students will upload multiple artifacts for each competency throughout their academic career in order to demonstrate knowledge/learning gained over time and a progression in social work knowledge, skills, and values.

Service Learning: Within this Module, students track the service learning/civic engagement/internships completed throughout their academic career, using the tracking log. Minimally, students complete 50 hours prior to the senior year; 20 hours, each, are completed when enrolled in SOWK 301 and 302. Students who successfully completed UNIV 103 as a Freshmen are able to count those 10 hours toward their overall 50 hours of service learning.

Lifelong Learning: This Module allows students to document trainings, workshops, certificates, service learning trips, internships, etc. that they participate in throughout their college career that are not associated with a specific course. Again, students will reflect on how these particular activities aid in personal and professional growth. In order to demonstrate this competency, students should participate in a minimum of 20 professional development events by the end of their junior year. Note: Students are not permitted to count professional development hours (i.e., lifelong learning trainings, workshops, certificates) as service learning hours.
STUDENTS’ ACADEMIC RESPONSIBILITIES
Academic Appeals and Grievance Procedures

1) The Student appeals and grievance procedures of the School of Social Work are consistent with the Millersville University policies. The Social Work Program uses an administrative procedure to protect the due process of students. (For information on academic appeals, please see: http://www.millersville.edu/about/administration/policies/pdf/academics/Academic%20Policy%20-%20Academic%20Appeals.pdf) A student may appeal to the School of Social Work Department Chairperson throughout the process and if the student chooses, the student's adviser may be involved, providing the dispute is not with the adviser.

2) When a student disagrees with an academic determination by a faculty member the student and the faculty member must meet, within 30 days of the release of the academic determination, to discuss the disputed issue and attempt, in good faith, to resolve the matter. The student has the responsibility to contact the faculty member so that the meeting can be arranged. If the student and faculty member are unable to meet within the specified time period, the student must contact the faculty member’s Department Chair within 10 calendar days of the above time period to move to the next phase of the appeal.

3) After hearing the student’s complaint, the School of Social Work Department Chair discusses the issue with the involved parties.

4) After discussion with the involved parties, the School of Social Work Department Chair decides on a course of action.

5) If the School of Social Work Department Chair’s decision does not resolve the dispute, the student may submit a written appeal with the Dean of the College of Education and Human Services within ten (10) calendar days from the date of the Department Chair’s decision. The student should include any written documentation in support of the appeal. The College Dean requires a written statement from the faculty member and may meet with the faculty member as well.

6) The College Dean will review the appeal and any supporting documentation and will meet with the student. The College Dean will notify the student, the Department Chair, and the faculty member of his or her decision within ten (10) calendar days of receipt of the appeal. The decision of the College Dean is final and not subject to further review.

If students become involved in alleged issues of discrimination or harassment, they may appeal to the University's Title IX Coordinator and pursue grievance procedures. TitleIXCoordinator@millersville.edu

Information regarding the reporting of sexual violence, and the resources that are available to victims of sexual violence, is available at http://www.millersville.edu/socialeq/title-ix-sexual-misconduct/index.php.

Academic Honesty (see Appendix C) Social Work majors are expected to adhere to all university policies. Because of the connection to Social Work values and ethics, special attention is given to the Academic Honesty Policy. http://www.millersville.edu/admissions/undergrad/files/newlyadmit/honesty-dishonesty.pdf

Student Code of Conduct and Judicial Affairs: Social Work students are expected to adhere to the University Code of Conduct. Violations to this code may also be violations to the NASW Code of Ethics and as such, special consideration and attention is given. Please review the University policy: http://www.millersville.edu/services/judicialaffairs/files/Student%20Code%20of%20Conduct.pdf
PROFESSIONAL POLICIES AND PROCEDURES

Professional Performance Criteria
Social workers and social work students are guided by high standards of professionalism and a Code of Ethics. When students’ behaviors run counter to these, faculty will implement informal proactive strategies to resolve problems. When proactive strategies are ineffective, formal processes (described below) may be used.

Professional values and behaviors.
Behaviors that violate professional values including service, social justice, dignity and worth of the person, importance of human relationships, competence and integrity as well as the behaviors addressed by the NASW Code of Ethics, and which have been fully documented by professor(s) may be addressed through recommendations for professional development plans or a termination from the program. Examples of behaviors that interfere with performance expectations and that may be grounds for dismissal from the program include:

- Non-achievement or less than satisfactory achievement of BSW Student Contract goals in the field internship.
- Behaviors that violate the NASW Code of Ethics in the classroom, field agency, University, or in the community.
- Behaviors that conflict with the professional values and professional role sets of the social work professional.
- Disruptive behaviors constituting a threat to the safety of the student or others.
- A pattern of unwillingness to participate in the learning activities of the program.
- Inability to communicate effectively, orally or in written form, such that performance is seriously handicapped.

Students are expected to adhere to the competencies outlined by CSWE EPAS (2015), which include:

a) Demonstrate ethical and professional behavior
b) Engage diversity and difference in practice
c) Advance human rights and social, economic and environmental justice
d) Engage in practice-informed research and research-informed practice
e) Engage in policy practice
f) Engage with individuals, families, groups, organizations, and communities
g) Assess individuals, families, groups, organizations, and communities
h) Intervene with individuals, families, groups, organizations, and communities
i) Evaluate practice with individuals, families, groups, organizations, and communities

Professional Performance Policies: The School of Social Work BA in Social Work Program reserves the right to dismiss students for failure to maintain professional standards as outlined above.

- **Probation.** A student may be placed on probation until such time as the concern about professional behavior has been eliminated or the student is dismissed.
- **Dismissal.** The School of Social Work undergraduate Program reserves the right to dismiss students for failure to maintain professional standards. Depending on the seriousness of the professional concerns, the student may be immediately dismissed, without a Professional Development Plan process.
Initiating a Professional Development Plan (PDP)

- If a faculty member or school partner identifies a concern, they should address the concern with the student. If informal strategies are not effective faculty should discuss those concerns with the Department Chair to determine if a meeting with the student is warranted.
- If a meeting is warranted, the Department Chair will call a meeting to include relevant faculty (teaching faculty, advisor, field supervisor, field coordinator). The decision of who to include will be made by the Department Chair.
  - Prior to the meeting, students must be notified of the purpose of the meeting, the nature of the concerns, and the fact that the outcome of the meeting could result in the development of a PDP.
  - The purpose of the meeting is for the student’s professional improvement; however, failure to be successful with any subsequent PDP implemented may have consequences for how the student will continue in the social work program.
  - Students have the right to have advocates present at this meeting and bring forth any evidence. Further, students have the right to appeal the outcome. See below for appeal process.
- If PDP is developed, it must specify current deficiencies, goals, potential consequences for failure, point-in-time re-evaluation, and the rights to appeal in case of failure to meet goals of plan.
  - The PDP must have a place for Department Chair to sign as well as other relevant faculty members.
  - In addition to signing the PDP, the student must sign a statement acknowledging they have been informed of their rights.

Evaluation of Professional Development Plan (PDP)

- As outlined on the PDP, the individuals involved in the development of PDP will assess whether the student was successful at meeting the goals. The positive and negative consequences of the evaluation will be put in writing and articulated to the student as well as the student’s right to appeal.
- Each individual, including the student, involved in the evaluation process will sign the document.

Appeals Process

- The appeals process applies only to cases where a PDP or failure to succeed in a PDP results in the student needing to complete extra credits or extra field placement that delays the student’s progression through the undergraduate social work program.
- The student will appeal to the College of Education and Human Services Dean or PDP Committee
  - The faculty members involved in the development of the PDP will be invited to the meeting but do not vote.
  - The student has the right to have advocates present at this meeting and bring forth any evidence

TERMINATION FROM THE SOCIAL WORK MAJOR

The faculty of the School of Social Work may require a student to discontinue the Social Work program for professional or academic performance issues. The social work faculty reserves the right to make such judgments, and may also take into consideration evaluations from applicable social service agencies. Students who wish to appeal School of Social Work determinations may follow the above grievance procedure.
SOCIAL WORK ADDITIONAL LEARNING OPPORTUNITIES

Social Work Honors: The School of Social Work offers this option to independently and intensively research a specialized area of interest in social work. This option is available to students exhibiting superior academic capability and discipline. Through this process, students are challenged by a faculty mentor to develop advanced research and writing skills. With guidance from the student's honors thesis advisor, the student engages in research that culminates in the production of an honors thesis research paper, poster, and presentation. Students who complete the program earn special recognition upon graduation and in their university record. The honors thesis is designed to support student development of the skills, knowledge, and self-confidence needed to prosper in graduate school. For additional information regarding eligibility please contact Dr. Laura Brierton Granruth, Stayer Room 311, 871-5956. Laura.Granruth@millersville.edu (*) Please note that this is distinct from the University Undergraduate Graduation Honors process determination. Information regarding those requirements can be found on the MU webpage: http://www.millersville.edu/commencement/students/graduationhonors.php

Interdisciplinary Gerontology Minor (18 Credits): The Millersville University Gerontology Minor is an applied multidisciplinary program that offers academic and experiential learning that explores the life course model with a focus on aging and gerontology. Students examine biological, cultural, economic, political, psychological, social, and spiritual dimensions of aging against the backdrop of diverse contexts and system sizes. These would include communities and groups, as well as the dynamics of the older individuals and their families and the organizations that serve them. For additional information, please contact Dr. Joyous Bethel, Stayer Hall Room 321, 871-5927 Joyous.Bethel@millersville.edu

Goals:
- Students will gain the knowledge and skills required for effective and ethical work with the aging population.
- Students will solidify their understanding of the aging process, including multiple dimensions within multiple contexts.
- Prepare students for employment in professions dealing with aging or ageing-related issues.
- Equip students to assume leadership and advocacy roles, in diverse settings, that will serve the aging population.

Required Courses (15 Credits):
- Gerontology 100: Interdisciplinary Introduction to Gerontology
- Sociology 210: Sociology of the Family
- Social Work 315 (D): Grief and Bereavement in a Diverse World

Elective Course (3 Credits):
- Nursing 316: Women, Health, and Mental Health; Controversies and Dilemmas
- Nursing 350: Pathways to Healthy Aging
- Philosophy 280: Philosophies of Death and Dying
- Psychology 229: The Adult Years
(* Other topics courses approved by the program coordinator.

International Social Work Field Placements and Internships: An International Social Work Field Placement, taken during the last semester of the student’s senior year, requires a high level of personal maturity because the application and paperwork pre-departure process is often time intensive and requires that you are diligent with your time and efforts. You must be prepared to take personal responsibility for completing the process between the School of Social Work and the Office of Global Education & Partnership as well as for following through on tasks necessary to obtain a placement. Applying for an international placement does not guarantee that you will receive a placement. Students also have options to complete an international internship and service learning trip, in addition to this traditional semester long international field placement option.
Requirements and Process:

2. Maintain a minimum of a 3.0 GPA at the time of submitting the BSW Pre-Field Practicum Survey and maintain that GPA through semester prior to departure. (See International Field Coordinator with any questions/concerns.)

Is an international placement right for you: If you are generally interested in completing your social work placement abroad and you are in need of additional details to decide if an international placement is right for you contact the following individuals to arrange an Initial Interest Meeting.

- The School of Social Work - Dr. Karen Rice, BSW International Field Placement/Internship/Service Learning Coordinator at Karen.Rice@millersville.edu. Dr. Rice will cover the academic details regarding your senior placement and what it means to conduct your placement internationally.
- The Office of Global Education & Partnership - Olivia Cordero, Program Coordinator at Olivia.Cordero@millersville.edu, Cumberland House. Ms. Cordero will cover details such as costs/financial aid, accommodations, what the placement provider offers, and the overall study abroad paperwork process.

After submitting an application and conducting your interview:
The School of Social Work and the Office of Global Education & Partnership will collaborate regarding your application. The Office of Global Education & Partnership will contact you via email regarding the status of your International Social Work Field Placement acceptance. The Office of Global Education & Partnership will work with you regarding the pre-departure process whereby additional forms will be required to be completed by a pre-determined deadline. Failure to complete these forms will jeopardize your participation in the International Social Work Field Placement program. Participation in a mandatory pre-departure orientation is required. The orientation date and time will be included in your acceptance letter. For additional information please contact Dr. Karen Rice, Stayer Room 307, 871-5297, karen.rice@millersville.edu

SOCIAL WORK FACULTY

Bethel, Joyous C. (At MU since 2011). B.A. (in Social Work), University of Oklahoma, 1981; M.S.W., University of Oklahoma, 1982; Ph.D., Barry University, 1997. Assistant Professor of Social Work; Gerontology Minor Coordinator
Interest Areas: practice, HBSE, diversity, field instruction, spirituality; complicated mourning.
Major Teaching Areas: Gerontology, Social Work and Aging, Encounters in Human Diversity, Human Behavior in the Social Environment, Field Instruction,
E-Mail Address: Joyous.Bethel@millersville.edu

Field Coordinator
Interest Areas: field, aging, child welfare
Major Teaching Areas: Field, Micro/Mezzo Practice, Child Welfare
Email Address: Bertha.DeJesus@millersville.edu
Felizzi, Marc (At MU since 2011) B.A., Glassboro State College, 1978; M.S.W., Delaware State University, 1995; Ph.D., Widener University, 2010.
Assistant Professor of Social Work
Interest Areas: practice, policy, human behavior, and trauma.
E-Mail Address: Marc.Felizzi@millersville.edu

Associate Professor of Social Work
Interest Areas: school social work, social work education, diversity, international social work
Major Teaching Areas: Micro/Mezzo Practice, Encounters in Human Diversity, School Social Work, Global Well Being, Children and Youth at Risk, and Family Violence
E-Mail Address: Leonora.Foels@millersville.edu

Frank, Jennifer M. (At MU since 2010). B.A., Millersville University, 1999; M.S.W., Millersville/Shippensburg University, 2009; PhD, Bryn Mawr College Graduate School of Social Work and Social Research
Instructor of Social Work
Interest Areas: housing and homelessness, poverty, social policy, program management/development, field education, micro/macro practice
Major Teaching Areas: Macro Social Work Practice, Introduction to Social Welfare, Field Instruction
E-Mail Address: Jennifer.Frank@millersville.edu

Associate Professor of Social Work, MSW Program Co-Coordinator
Interest Areas: child welfare, research, diversity
E-Mail Address: Heather.Girvin@millersville.edu

Granruth, Laura (At MU since 2013) B.A., Fordham College, 1984; M.S.W., Virginia Commonwealth University, 2001; Ph.D. Catholic University, 2009.
Assistant Professor of Social Work
Interest Areas: social policy, advocacy, social justice
E-Mail Address: Laura.Granruth@millersville.edu

Johnson, David H. (At MU since 2009). B.Mus., Mars Hill College, 1979; M.S.W., The University of Southern Mississippi, 2005; Ph.D., The University of Texas at Austin, 2009.
Associate Professor of Social Work
Interest Areas: health care policy, history of federal policy initiatives, mental health, mediation and alternate dispute resolution, homelessness, and social work with persons having HIV/AIDS
E-Mail Address: David.Johnson@millersville.edu
Ogongi, Wanja (At MU since 2015). B.A., University of Nairobi, Kenya, 1999; M.S.W., West Chester University of PA, 2005; Ph.D., Widener University, Center for Social Work Education, 2012. Assistant Professor of Social Work
Major Teaching Areas: Macro Social Work Practice, Human Behavior & the Social Environment, Health Care, Social Work Research, and Field Education
Email Address: Wanja.Ogongi@millersville.edu

Proctor, Curtis (At MU since 2014) B.S., University of Oklahoma, 1989. M.S.W., University of Iowa, 1992. Ph.D., Case Western Reserve University, 2005. Assistant Professor of Social Work
Interest Areas: LGBT Youth, Indian Child Welfare Act, Attachment, Social Work and the Arts
Major Teaching Areas: Cultural Competency, Research, Human Behavior in the Social Environment, Advanced Generalist Practice, Statistics
E-Mail Address: Curtis.Proctor@millersville.edu

Redcay, Alexandra (At MU since 2016) B.A., Truman State University, 2001; M.S.W.; Southern Connecticut State University, 2008; Ph.D., Rutgers University, 2016. Assistant Professor of Social Work
Interest Areas: Mental health, substance use disorders, child welfare, diversity, education and management
Major Teaching Areas: Social Work Research and Statistics, Child Welfare, Macro Practice
E-Mail Address: Alexandra.Redcay@millersville.edu

Rice, Karen M. (At MU since 2006). B.A., Millersville University, 1991; M.S.W., Temple University, 2000; PhD. University of Maryland, School of Social Work, 2011. Associate Professor of Social Work, School of Social Work Chairperson, DSW Program Co-Coodinator
Interest Areas: child welfare, diversity, international social work, social change and expressive arts
E-Mail Address: Karen.Rice@millersville.edu

Walsh, Kathleen M. (At MU since 2007). B.S.W., University of Maryland Baltimore, 1996; M.S.W., University of Maryland, 1997; Ph.D., University of Maryland, School of Social Work, 2006. Associate Professor of Social Work, BSW Program Coordinator
Interest Areas: predictors of salary in social work, workforce and occupational issues including career choice, social work ethics, social work administration/management, technology and social service delivery
Major Teaching Areas: Social Work History and Policy, Macro and Micro practice, Social Work Administration, Program Management and Supervision, Social Work and Women
E-Mail Address: Kathleen.Walsh@millersville.edu

Faculty Office Hours: Each full-time faculty member schedules at least five office hours per week. These hours are posted on faculty office doors and in the School’s office and webpage. This information may also be obtained from the School’s Administrative staff. If students are unable to meet with faculty during office hours, appointments may be scheduled at other times.

Faculty Advisors: Each social work major is assigned a social work faculty advisor. Advisors may assist with course selections, registration, planning academic and social work careers, and identifying/accessing resources needed to successfully complete degree/s. Students may find it useful to become acquainted with advisors early to benefit from experienced guidance.
Office Staff
Ms. Christine Kolenda, Room 301, Stayer Hall, 717.871.7206
Ms. Beth Colvin, Room 301, Stayer Hall, 717.871.7170
Graduate Assistants, Room 326 Stayer Hall

Offices and Classroom
The faculty and School of Social Work administrative offices are located in Stayer Hall. The School of Social Work’s telephone number is (717) 871-7206 and the Fax number is (717) 871-7941.

Professional Advisory Committee (for a listing, see http://www.millersville.edu/socialwork/advisory-board.php) The Professional Advisory Committee comprises representatives of social agencies. The committee meets a minimum of once a semester for the purpose of contributing to the development and evaluation of education policies and curriculum content of the social work program.

SCHOOL OF SOCIAL WORK AWARDS

Social Work Faculty Award: A cash award is presented annually to a senior social work major for academic excellence.

Social Work Organization Award: A cash award is presented annually to a social work major for academic excellence and for contributions to the Social Work Organization.

Marion G. Foster Award: A cash award is presented annually to a junior majoring in social work for academic excellence under extenuating circumstances, such as economic need, physical disability, or family responsibilities. The award, established by the University's Social Work Alumni, honors Dr. Marion G. Foster, faculty emeritus, and former chairperson of the social work department (1974-1984).

STUDENT SOCIAL WORK ORGANIZATION

Purpose: “the purpose of the organization shall be to utilize all methods to promote an interest in and an understanding of social work. In accordance with the Council of Social Work Education’s guidelines, students should participate actively in curriculum development and evaluation. The student organization will also serve as a link between the educational focuses of the university and the service delivery focuses of social service agencies within the community. The purpose of this linking function is to promote a view of Social Work Programs at Millersville as responsive and valuable to the needs of the community in which it exists.”

Governing Body: The governing body of this organization consists of five undergraduate officers and four graduate advisory board members elected democratically by the membership. All nine positions have voting power. The titles of the undergraduate officers shall be President, Vice-President, Secretary, Treasurer, and Faculty Liaison. Only undergraduate students may be elected to these positions. There will also be an Advisory Board made up of only graduate students. The title of these officers shall be Chair, Co-Chair, Financial Advisor, and Correspondence Advisor.

Position Descriptions:
1) President-This person is responsible for executive duties. Some of these include appointing all committees and committee chairpersons; appointing any and all replacements of vacancies; acting as official representative of the organization at any function or meeting pertaining to the organization; and to preside at all meetings of the organization.
2) **Vice President**-This person will act as chairperson if the President is absent from an official meeting and will act as ex-officio (this means that because of his/her position as VP he/she is also a member of all committees) member of all committees.

3) **Secretary**-This person is responsible for recording the minutes at all meetings; taking care of correspondence that is necessary to the organization; and preparing a newsletter to be distributed after each general meeting OR as needed.

4) **Treasurer**-This person is responsible for keeping all financial records and transactions of the organization.

5) **Faculty Liaison** – This person will represent the organization at identified social work faculty meetings, convey student suggestions about concerns regarding program improvements and will report back to the organization about decisions affecting social work majors.

6) **Committees Chairs**-(volunteer & are nominated by Executive Committee)
   a. **Curriculum & Alumni Committee**—This committee is responsible for reviewing the “curriculum and being active in any project or goal with the organization established which has to do with curriculum, course content, faculty personnel, agency needs concerning curriculum and reaccreditation.”
   b. **Membership & Publicity committee**-This committee functions “to make SW majors aware of the organization; to recruit new membership; to publicize all organization activities; to make members aware of meetings; and to write a newsletter about the organization for members, alumni, prospective members and agencies.”
   b) **Social Action Committee**—This committee seeks to “extend the organization’s involvement, and promote its value, within the community by assessing needs, and possible direction of or work with agencies, political issues, specific client groups, etc., and to organize such involvement by planning and implementing one community service project each semester for total membership involvement”
   c) **Program Committee**—This committee’s function is to “explore possibilities for outside resources to enrich the education of SW majors and other MU students through speakers, workshops, conferences
   d) **Fundraising Committee**—This committee’s function is to “plan events to raise money for various events planned by the organization.”
   e) **Scholarship Committee**—This committee’s function is “to recognize and promote scholarship and achievement in the SW major.”
   f) **Graduate Committee**—This committee’s function is “to meet the unique needs of graduate students while collaborating with undergraduate students in event planning, fundraising, etc.”

PHI ALPHA HONOR SOCIETY

The purpose of the honor society is to recognize and promote scholarship and achievement in Social Work.

Membership requirements:

1) Declared social work as a major.
2) Achieved 60 or more credits overall.
3) Completed 9 semester hours of required social work courses.
4) Completed 12 credits at Millersville University.
5) Achieved an overall grade point average of 3.0.
6) Achieved a 3.25 grade point average in required social work courses.
7) For Distinguished Honors, overall GPA average of 3.25 and 3.5 in required social work courses.

*The first members of the Theta Alpha Chapter of the Phi Alpha Honor Society were initiated on May 15, 1998.*
Overview

The NASW Code of Ethics is intended to serve as a guide to the everyday professional conduct of social workers. This Code includes four sections. The first section, "Preamble," summarizes the social work profession's mission and core values. The second section, "Purpose of the NASW Code of Ethics," provides an overview of the Code's main functions and a brief guide for dealing with ethical issues or dilemmas in social work practice. The third section, "Ethical Principles," presents broad ethical principles, based on social work's core values that inform social work practice. The final section, "Ethical Standards," includes specific ethical standards to guide social workers' conduct and to provide a basis for adjudication.

Preamble: The primary mission of the social work profession is to enhance human well-being and help meet the basic human needs of all people, with particular attention to the needs and empowerment of people who are vulnerable, oppressed, and living in poverty. A historic and defining feature of social work is the profession's focus on individual well-being in a social context and the well-being of society. Fundamental to social work is attention to the environmental forces that create, contribute to, and address problems in living.

Social workers promote social justice and social change with and on behalf of clients. "Clients" is used inclusively to refer to individuals, families, groups, organizations, and communities. Social workers are sensitive to cultural and ethnic diversity and strive to end discrimination, oppression, poverty, and other forms of social injustice. These activities may be in the form of direct practice, community organizing, supervision, consultation, administration, advocacy, social and political action, policy development and implementation, education, and research and evaluation. Social workers seek to enhance the capacity of people to address their own needs. Social workers also seek to promote the responsiveness of organizations, communities, and other social institutions to individuals' needs and social problems.

The mission of the social work profession is rooted in a set of core values. These core values, embraced by social workers throughout the profession's history, are the foundation of social work's unique purpose and perspective:

- service
- social justice
- dignity and worth of the person
- importance of human relationships
- integrity
- competence

This constellation of core values reflects what is unique to the social work profession. Core values, and the principles that flow from them, must be balanced within the context and complexity of the human experience.

Purpose of the NASW Code of Ethics: Professional ethics are at the core of social work. The profession has an obligation to articulate its basic values, ethical principles, and ethical standards. The NASW Code of Ethics sets forth these values, principles, and standards to guide social workers' conduct. The Code is relevant to all social workers and social work students, regardless of their professional functions, the settings in which they work, or the populations they serve. The NASW Code of Ethics serves six purposes:

1. The Code identifies core values on which social work's mission is based.
2. The Code summarizes broad ethical principles that reflect the profession's core values and establishes a set of specific ethical standards that should be used to guide social work practice.
3. The Code is designed to help social workers identify relevant considerations when professional obligations conflict or ethical uncertainties arise.
4. The Code provides ethical standards to which the general public can hold the social work profession accountable.
5. The Code socializes practitioners new to the field to social work's mission, values, ethical principles, and ethical standards.
6. The Code articulates standards that the social work profession itself can use to assess whether social workers have engaged in unethical conduct. NASW has formal procedures to adjudicate ethics.
complaints filed against its members. In subscribing to this Code, social workers are required to cooperate in its implementation, participate in NASW adjudication proceedings, and abide by any NASW disciplinary rulings or sanctions based on it.

The Code offers a set of values, principles, and standards to guide decision making and conduct when ethical issues arise. It does not provide a set of rules that prescribe how social workers should act in all situations. Specific applications of the Code must take into account the context in which it is being considered and the possibility of conflicts among the Code’s values, principles, and standards. Ethical responsibilities flow from all human relationships, from the personal and familial to the social and professional.

Further, the NASW Code of Ethics does not specify which values, principles, and standards are most important and ought to outweigh others in instances when they conflict. Reasonable differences of opinion can and do exist among social workers with respect to the ways in which values, ethical principles, and ethical standards should be rank ordered when they conflict. Ethical decision making in a given situation must apply the informed judgment of the individual social worker and should also consider how the issues would be judged in a peer review process where the ethical standards of the profession would be applied.

Ethical decision-making is a process. In situations when conflicting obligations arise, social workers may be faced with complex ethical dilemmas that have no simple answers. Social workers should take into consideration all the values, principles, and standards in this Code that are relevant to any situation in which ethical judgment is warranted. Social workers’ decisions and actions should be consistent with the spirit as well as the letter of this Code.

In addition to this Code, there are many other sources of information about ethical thinking that may be useful. Social workers should consider ethical theory and principles generally, social work theory and research, laws, regulations, agency policies, and other relevant codes of ethics, recognizing that among codes of ethics social workers should consider the NASW Code of Ethics as their primary source. Social workers also should be aware of the impact on ethical decision making of their clients’ and their own personal values and cultural and religious beliefs and practices. They should be aware of any conflicts between personal and professional values and deal with them responsibly. For additional guidance social workers should consult the relevant literature on professional ethics and ethical decision making and seek appropriate consultation when faced with ethical dilemmas. This may involve consultation with an agency-based or social work organization’s ethics committee, a regulatory body, knowledgeable colleagues, supervisors, or legal counsel.

Instances may arise when social worker's ethical obligations conflict with agency policies or relevant laws or regulations. When such conflicts occur, social workers must make a responsible effort to resolve the conflict in a manner that is consistent with the values, principles, and standards expressed in this Code. If a reasonable resolution of the conflict does not appear possible, social workers should seek proper consultation before making a decision.

The NASW Code of Ethics is to be used by NASW and by individuals, agencies, organizations, and bodies (such as licensing and regulatory boards, professional liability insurance providers, courts of law, and agency boards of directors, government agencies, and other professional groups) that choose to adopt it or use it as a form of reference. Violation of standards in this Code does not automatically imply legal liability or violation of the law. Such determination can only be made in the context of legal and judicial proceedings. Alleged violations of the Code would be subject to a peer review process. Such processes are generally separate from legal or administrative procedures and insulated from legal review or proceedings to allow the profession to counsel and discipline its own members.

A code of ethics cannot guarantee ethical behavior. Moreover, a code of ethics cannot resolve all ethical issues or disputes or capture the richness and complexity involved in striving to make responsible choices within a moral community. Rather, a code of ethics sets forth values, ethical principles, and ethical standards to which professionals aspire and by which their actions can be judged. Social workers' ethical behavior should result from their personal commitment to engage in ethical practice. The NASW Code of Ethics reflects the commitment of all social workers to uphold the profession's values and to act ethically. Principles and
standards must be applied by individuals of good character who discern moral questions and, in good faith, seek to make reliable ethical judgments.

With growth in the use of communication technology in various aspects of social work practice, social workers need to be aware of the unique challenges that may arise in relation to the maintenance of confidentiality, informed consent, professional boundaries, professional competence, record keeping, and other ethical considerations. In general, all ethical standards in this Code of Ethics are applicable to interactions, relationships, or communications, whether they occur in person or with the use of technology. For the purposes of this Code, “technology-assisted social work services” include any social work services that involve the use of computers, mobile or landline telephones, tablets, video technology, or other electronic or digital technologies; this includes the use of various electronic or digital platforms, such as the Internet, online social media, chat rooms, text messaging, e-mail, and emerging digital applications. Technology-assisted social work services encompass all aspects of social work practice, including psychotherapy; individual, family, or group counseling; community organization; administration; advocacy; mediation; education; supervision; research; evaluation; and other social work services. Social workers should keep apprised of emerging technological developments that may be used in social work practice and how various ethical standards apply to them.
APPENDIX A
Millersville University School of Social Work
Portfolio Documentation of
Community Service Learning, Civic Engagement and other Learning Experiences

**Instructions:** Please complete the grid below indicating the Community Service learning hours you have acquired in the program. 20 hours each should be associated with SOWK 301 and 302 and an additional 10 hours need not be associated with a particular course but may be associated with UNIV 103.

**Community Service Learning Hours**

<table>
<thead>
<tr>
<th>Name of agency</th>
<th>Name of Supervisor; Contact Information</th>
<th>Hours Completed</th>
<th>Dates</th>
<th>Experience linked to class (Yes/No) If yes, which class?</th>
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(*) Please attach additional sheets if needed

**Other Lifelong Learning professional development activities (i.e. Learning Institute events attended)**

<table>
<thead>
<tr>
<th>Event/Description</th>
<th>Date</th>
<th>Time</th>
<th>Experience linked to class (Yes/No) If yes, which class?</th>
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(*) Please attach additional sheets if needed
APPENDIX B
REQUIRED CLEARANCES FOR SOCIAL WORK PROFESSIONAL READINESS (Rev 12/5/16)

Please note: All clearances must be mailed to your home address. Please retain the original copies of your clearances and submit copies (pursuant to School of Social Work guidelines) for your Social Work Professional Readiness Portfolio. If the links do not work, please copy and paste in a new window.

1. CHILD ABUSE HISTORY CLEARANCE

Child Abuse History Clearance Online: [https://www.compass.state.pa.us/CWIS](https://www.compass.state.pa.us/CWIS)
Complete the CHILD ABUSE HISTORY CLEARANCE FORM online. As of December 31, 2014, this process can be completed online immediately. Cost is $8 (may be waived for volunteers purposes). If you have questions, please visit: [https://www.compass.state.pa.us/CWIS/Public/FAQ](https://www.compass.state.pa.us/CWIS/Public/FAQ)

On this form the appropriate box to check for Purpose of Clearance is “Volunteer”.

2. ACT 34 (CRIMINAL RECORD CHECK)

Visit: [https://epatch.state.pa.us/RecordCheckHome.jsp](https://epatch.state.pa.us/RecordCheckHome.jsp)

You will need to have a credit card available to pay online. At the top of the page, select “Record Check” then “New Record Check”. When completed, click on the “Certification Form” button and print the results page with the state seal watermark. For Reason: Education or Volunteer. Cost is $10 for mail in and $8 online.

If you are unable to complete the online transaction for the Criminal Record Check you may fill out a hard copy and mail it to the appropriate address listed on the form. It may take 4-6 weeks to receive your record check. It is highly recommended that you complete this application online as you will receive your results instantly.

3a. FBI FEDERAL CRIMINAL HISTORY (FINGERPRINTING)—all students going into a non-school setting.

Visit: [https://uenroll.identogo.com](https://uenroll.identogo.com) Please use the following Service Code: 1KG6ZJ. To find this from the drop down menu, select Pennsylvania, PDE, and then PDE volunteer from the dropdown menu

Read all instructions very carefully and select the most convenient option/location for you to complete your request.

3b. FBI FEDERAL CRIMINAL HISTORY (FINGERPRINTING)—all students going into a school-setting.

Visit: [https://uenroll.identogo.com](https://uenroll.identogo.com) If you know that you will be doing community service learning or volunteer work within a school setting, please use the following Service Code: 1KG6Y3. To find this from the drop down menu, select Pennsylvania, PDE, and then PDE volunteer from the dropdown menu. Many schools require that you select this option which provides the school with online access to your clearance. Read all of the instructions very carefully and select the most convenient option/location for you to complete your request. If you select this option, you should receive an unofficial copy of your clearance in the mail within 2 weeks. 
Pursuant to Millersville University Policy, “Students of the university are expected to be honest and forthright in their academic endeavors. To falsify results of one’s research, to steal the words or ideas of another, to cheat on an examination, to allow another person to commit, or assist another in committing an act of academic dishonesty, corrupts the essential process by which knowledge is advanced (MU Academic Honesty Policy, 2008).” Examples of violations to academic honesty include plagiarism, fabrication, cheating, and academic misconduct.

Plagiarism is “The inclusion of someone else’s words, ideas, or data as one’s own work. When an individual submits work that includes the words, ideas, or data of others, the source of that information must be acknowledged through complete, accurate, and specific references, and if verbatim statements are included, through quotation marks or other accepted citation practices. By placing his/her name on a scholarly product, the student certifies the originality of all work not otherwise identified by appropriate acknowledgements. Plagiarism would thus include representing as one’s own any academic exercise prepared totally or in part by another (MU Academic Honesty Policy, 2008, pg. 1)”

Cheating is: “the act or attempted act of deception by which an individual tries to misrepresent that he/she has mastered subject matter in an academic project or the attempt to gain an advantage by the use of illegal or illegitimate means.” Some examples (but not an exhaustive list) are listed below:

1) Copying from another student’s test
2) Allowing another student to copy one’s test
3) Using the course textbook, or other material such as a notebook that were unauthorized for use during a test
4) Collaborating during a test with another person by receiving or providing information without the permission of the instructor
5) Using or possessing specifically prepared, unauthorized materials during a test (e.g. notes, formula lists, notes) that are unauthorized

The MU policy is also online and will only be available at Millersville Academic Honesty Statement at: http://www.millersville.edu/about/administration/policies/pdf/academics/Academic%20Policy%20-%20Academic%20Honesty%20and%20Dishonesty.pdf

I ____________________________ certify that I will not plagiarize any assignments, cheat on any quizzes or other assignments in my Social Work classes. I further certify that I will not share the answers to my quizzes or any other assignments with future or current students.

I also understand that violation of the Millersville University Academic Honesty Policy may also be a violation of the National Association of Social Workers Code of Ethics and that there may be both academic and professional ramifications for this violation.

__________________________  ____________________________  _______________
Signature                  Name Printed                 Date