Internships experiences at Millersville University are considered to be academic courses. As such, there are specific requirements for all parties involved. As credit-bearing internships are reciprocal experiences, it is important that all parties understand the responsibilities involved.

**Roles and Responsibilities of Internship Faculty Supervisor:**
- Determine from the department coordinator the conditions of student assignment (internship location, duration, work function, and responsibilities).
- Accumulate a minimum of five (5) communications with the student during his/her intern experience. Meetings with the student should occur on at least three (3) separate occasions, one of which must be an on-site visit preferably around mid-term, if the student’s experience occurs within a 100-mile radius of Millersville University.
- Complete mid-term on-site visitation responsibilities, including a rating/review of the student's work performance and consultation with the student and his/her immediate employer supervisor.
- Collect all student assignments and evaluations, and, based on this material and student contact, determine and report the student's grade at the end of the term.
- Whenever possible, initiate new or expanded contacts for the development of additional internship experiences.
- Whenever possible, assist the internship student with registration and other liaisons with campus offices.

**Roles and Responsibilities of Department Internship Coordinator:**
- Administer departmental internship program services to students.
- Collaborate with Experiential Learning and Career Management in matters pertaining to the Internship Program at Millersville University.
- Approve potential internship job sites in conjunction with Experiential Learning and Career Management.
- Establish departmental guidelines to direct daily operational procedures.
- Approve potential internship students who enter a candidate pool for a possible cooperative education/internship experience.
- Assign a faculty supervisor (pending the Dean's approval) to a student matched with an employer in accordance with departmental policy. Complete and expedite requisite paperwork (including regular load or overload assignment and determination of cost). The coordinator may maintain a departmental file on each student completing an internship assignment.
- Assist in the development and maintenance of a qualified student applicant pool through departmental communications to academic majors and faculty.
- Whenever possible, initiate new or expanded contacts for the development of additional internship experiences.

**Roles and Responsibilities of Experiential Learning & Career Management.** Facilitate management and activities of the academic internship program to provide consistency of operations such as:
- Promoting and maintaining relationships with students, employers and faculty.
- Provide eligibility forms for students to be signed by department internship coordinator.
- Make every attempt to provide positions for all eligible students who seek internships.
- Communicate and promote internship positions with students and faculty.
- Make positions accessible to students and faculty by means of an electronic database.
- Counsel students on appropriate experiences and establish they are prepared for the job search.
- Manage registration of academic internship credits for students.
- Distribute employer and student evaluation forms.
- Provide accurate and up to date information about program policy in an easily accessible format.
- Maintain records and analyze data.
Roles and Responsibilities of Student:

- Advise Experiential Learning and Career Management of academic internship interest early in the term preceding the intended term. This also applies to any anticipated continuation of a current assignment for additional academic credit.
- Read and understand program expectations as outlined in the credit-bearing internship handbook. Complete the agreement at the end of the online orientation.
- Students of past internship assignments are expected to register for the appropriate internship course number if he/she accepts an assignment from the same employer of a previous work assignment.
- Internship job slots are reserved for registered internship students only. Credit will not be given to students who return to an internship job without registering through Experiential Learning and Career Management and the Registrar's Office.
- Make all arrangements to register for the upcoming semester's courses.
- Register and pay tuition for the appropriate internship course and credits.
  - “COOP” 300: Internship assignment giving initial exposure to departmentally-approved job assignment. (3-6 s.h.)
  - “COOP” 400: Internship assignment with increased work responsibility over the COOP 300 Level. Prereq: COOP 300 or equivalent. (3-6 s.h.)
  - “COOP” 500: Internship assignment with increased work responsibility over the COOP 400 level. Prereq: COOP 400 or equivalent. (3-6 s.h.) COOP 500 may be repeated if the student chooses to do a fourth experience.
- There are some unique experiences where the student may earn up to 12 credits such as an internship that also includes seminars or is part of a global education experience.
- Along with registration for the internship course, the student must pay tuition and fees associated with the course credits.
- Conduct oneself in a professional, ethical manner on the job site; adhere to employer's confidentiality policies. Conform to employer's work schedule, office routine, etc.
- Complete contracted work period.
- Satisfactorily complete all academic requirements as stated in the credit-bearing internship handbook and registration session, and as requested by the academic department. This includes providing the faculty internship supervisor with the outcomes paper/portfolio and emailing a copy to ELCM.
- Complete the student evaluation.
- Contact ELCM immediately or the student's faculty supervisor should any problems arise.

Roles and Responsibilities of Employer:

- Provide training, mentoring and supervision for the intern student.
- Provide a supervised learning experience that helps the student grow in his or her field.
- Encourage professionalism by assisting the intern student in developing communication, interpersonal, decision-making, and other skills.
- Provide opportunities for increased responsibility and new learning opportunities; keeping the intern student directed toward accomplishing his/her learning objectives.
- Assignments should be meaningful, challenging and related directly to the student's curriculum and career goals.
- Maintain an open channel of communication with regular meetings.
- Expose the student to professional surroundings.
- Have a genuine interest in the progressive development of student potential.
- Meet with the student's faculty supervisor during the semester.
- Prepare and return a final evaluation of student's performance approximately two weeks prior to the student's departure date (may also use employer-established standard evaluation methods).
- Allow for student leave time to attend university-sponsored programs and academic, registration functions.