This communication is prepared as part of the Timely Warning requirement of the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act of 1990. This federal law requires a general communication to the campus community of all crimes reported to campus or local police departments that may pose a threat to the campus community. Such reports shall be provided to students and employees in a manner that is timely and that may aid in the prevention of similar occurrences.

The Millersville University Police Department seeks to inform the student community of a possible fraud scheme that has come to the campus. Male and female callers claiming to be representatives of a company called “CITIZEN SERVICE MANAGEMENT” have made contact with Millersville students offering a $6,000.00 no strings grant. However, the student must provide a $349.00 processing fee in order to get the money. After the initial “pitch” the caller will ask a series of general information questions (full name, address home/school, Social Security number, etc.) then proceed to ask for bank account or credit card numbers. The caller will stress that the process must take place immediately as the number of grants is extremely limited. Additionally the caller will say that the conversation is being recorded for mutual protection and verification, and will also provide an identification number for further authenticity. The male caller to the campus used the name Eric Boyle and gave the ID# as 9714.

Please note that in checking with the University Financial Aid Office it could not be confirmed that “CITIZEN SERVICE MANAGEMENT” was a legitimate agency. According to Financial Aid staff, the process outlined by the complainants was not consistent with those utilized by any lending service currently endorsed by the University. Students are reminded to never give out personally identifiable information over the phone and to check with either the University Financial Aid Office or the University Police if there are doubts concerning the authenticity of telephone lending solicitors.

Important numbers – Financial Aid 872 - 3026
University Police 872-3433

Posted 17 February 2006