

**The Office of Learning Services
Millersville University
P.O. Box 1002, 348 Lyle Hall
Millersville, PA 17551
717/872-3178**

The Office of Learning Services conducts ongoing evaluation of its services to students. As a student who is registered with our office your feedback regarding our services is very important to us. We invite you to complete the attached survey and return it to the Office of Learning Services. We welcome your suggestions. Your responses are confidential. Please print out, complete, and send by campus or regular mail or to the address above.

Please evaluate the disability services provided through the Office of Learning Services. Check one box for each question.

NA – Not applicable or not used

Poor – Made the circumstances worse

Not helpful – Had little or no helpful impact

Helpful – Had an impact and lessened barriers to success

Very helpful – Provided an equal opportunity for success

Extremely helpful – Strong positive impact, greatly enhanced opportunity for success

Optional: Indicate your type of disability: Developmental __, Learning ____, Physical __, Mental Health __, Neurological __, Multiple __, or other__.

1. Individual meeting by phone or appointment to discuss accommodations

NA poor not helpful helpful very helpful extremely helpful

2. Accessibility of Office of Learning Services

NA poor not helpful helpful very helpful extremely helpful

3. Disability awareness of staff

NA poor not helpful helpful very helpful extremely helpful

4. Letters to faculty or staff regarding accommodations

NA poor not helpful helpful very helpful extremely helpful

5. Note taking services

NA poor not helpful helpful very helpful extremely helpful

6. Special classroom furniture setup

NA poor not helpful helpful very helpful extremely helpful

7. Out of class test taking rooms

NA poor not helpful helpful very helpful extremely helpful

8. Advocacy with instructors/staff

NA poor not helpful helpful very helpful extremely helpful

9. Advocacy with outside agencies (i.e. OVR, Blind and Visual Services, Deaf/Hard of Hearing Services, Psychologists)

NA poor not helpful helpful very helpful extremely helpful

10. Scribes for exams

NA poor not helpful helpful very helpful extremely helpful

11. Residence hall air-conditioning for eligible students

NA poor not helpful helpful very helpful extremely helpful

12. Residence hall mobility/egress accommodation

NA poor not helpful helpful very helpful extremely helpful

13. Special parking privileges accommodation (resident students with mobility disabilities only)

NA poor not helpful helpful very helpful extremely helpful

14. Availability of equipment from the Office of Learning Services

NA poor not helpful helpful very helpful extremely helpful

15. Available tutorial assistance from Tutoring Center

NA poor not helpful helpful very helpful extremely helpful

16. Academic skills assistance with the Office of Learning Services Staff

NA poor not helpful helpful very helpful extremely helpful

17. Reader for exams

NA poor not helpful helpful very helpful extremely helpful

18. Non-smoking room accommodation for eligible students

NA poor not helpful helpful very helpful extremely helpful

19. Disability and specialty workshops offered by the Office of Learning Services

NA poor not helpful helpful very helpful extremely helpful

20. I attended one or more of the workshops offered by the Office of Learning Services _____ yes _____ no

21. Psychological Testing Services

NA poor not helpful helpful very helpful extremely helpful

22. I received psychological testing services _____ yes _____ no

23. Assistive Technology hardware/software

NA poor not helpful helpful very helpful extremely helpful

24. I have made use of the Assistive Technology Lab _____ yes _____ no

25. Resource library (disability books, tapes, CD, academic support, videos)

NA poor not helpful helpful very helpful extremely helpful

26. I have used the Resource Library _____ yes _____ no

27. Overall accommodations offered

NA poor not helpful helpful very helpful extremely helpful

28. Overall services offered

NA poor not helpful helpful very helpful extremely helpful

Campus Awareness

Please indicate your perceptions of the disability awareness level on campus. Check one box for each statement. If you have not had contact with a group or department listed, please choose NA.

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1. Undergraduate and graduate level faculty

NA poor not helpful helpful very helpful extremely helpful

2. University Executive Administrative (President's Office, Social Equity, Academic Deans)

NA poor not helpful helpful very helpful extremely helpful

3. General Services staff (bill paying, registration, orientation, dining, health, financial aid, residence halls, university store, student employment, custodian, maintenance,)

NA poor not helpful helpful very helpful extremely helpful

4. Professional Services staff (career counseling, counseling services, academic advisement, library, campus ministry)

NA poor not helpful helpful very helpful extremely helpful

5. Intercollegiate Programs (athletics)

NA poor not helpful helpful very helpful extremely helpful

6. Student Organizations (clubs and organizations, intramural athletics, UAB, Senate, Greek Life)

NA poor not helpful helpful very helpful extremely helpful

7. Do you feel you are treated fairly as a student with a disability?

___ yes ___ no

8. Do you receive the accommodations by faculty/staff to which you are entitled? ___ yes ___ no

9. Have you ever requested assistance from the Office of Learning Services because your accommodations were denied? ___ yes ___ no

10. If you required assistance because of denied accommodations, were you satisfied with assistance received by the office? ___ yes ___ no

11. What services would you like to have through the Office of Learning Services you do not currently receive? Please fill in the lines below.
