Help Resources

Interfolio Help

- Interfolio Knowledge Base
  - Can access from within Interfolio, within your case
  - Product-help.interfolio.com – suggest bookmarking [Getting Help for Interfolio Faculty Search, and Review, Promotion, and Tenure](#) - type in your question
  - [A Candidate’s Guide to Review, Promotion and Tenure](#)
  - [Videos and Training Webinars](#)
  - FAQs and Best Practice Documentation:
    - [Best Practices for Naming Packet Materials](#)
Interfolio Help, continued:

- Contact Interfolio’s Scholar Services Team
  - Offer support to all Interfolio users
  - Email help@interfolio.com or
  - Call (877) 997-8807 during work hours
- In Dossier, there’s even a “Chat with us” feature!
Help Resources

Millersville Help

• Interfolio Resources on Provost’s webpage
  • Interfolio Login
  • Help for Interfolio Users

• Contact local System Administrators by email
  • Donna.Peters@millersville.edu or Nancy.Korycinski@millersville.edu
  • NOTE: Do not contact MU IT Help Desk, they will refer you to us

• “Office Hours”
  • Will set up a Zoom link so faculty can share their screens
  • If you are in the waiting room, it means someone else is being assisted
Logging In

• Several locations on MU website that allow you to do so
• But, NOT in Millersville Logins at bottom of home page (not enough space to add it)
• Available on Provost’s webpage
• Available on the Faculty & Staff webpage, top right link
• Enter “Interfolio” in the webpage search area (next to the magnifying glass icon, upper right of the main MU webpage)
Choose Dossier or Millersville

• What is Dossier?
  • A place for you to store all files and manage your reappointment, promotion and tenure documents
  • Private to you and portable between universities

• What is Millersville?
  • Your case(s) will show in the opening screen, My Tasks
Dossier

Opening Screen

Dossier Highlights

A Dossier Deliver subscription includes quality checks on all letters of recommendation and 50 deliveries.

Upgrade Now
Materials Section

- You can add tags to the documents you upload
Sharing Files for Feedback

- You can only share this way with other individuals within Millersville.
Preview and Prepare for Future Cases

- You can preview guidelines for review – click Guidelines button
- Select the template, save and then click Prepare for Review
- Prompts you to create a Collection (a folder within your Dossier)
- Will see all the case requirements listed at right of screen
- Can then click Add Materials and Choose Existing from within documents already in Dossier, or browse to add new documents
- Can share a complete collection with a mentor for review and feedback
- Can filter documents by tag and then click Add to button to add to collection
Cases open to an Overview
From the overview, you can upload documents by clicking the Add button
Overview also has an Interfolio help link, highlighted below:

Overview lists what’s “required” v. “optional” BUT … go to the Packet view to see if it is optional for YOU.
You can click View to get to the packet, or click at top of the case (both highlighted below):
Packet view allows you to see the instructions associated with each section.

Can also edit – i.e., delete your uploads or move their order within a section.

Reviewers can also see sections this way, in addition to the Viewer screen.

NOTE! Tenure applicants get two cases:
  - Letter of Intent – goes to President
  - Application
Your Case

Required v. Optional

• Cases are created using a template applicable to all faculty

• Some sections are identified as Optional since they may not apply to all faculty

• Most sections are identified as Optional, No Limit in terms of the uploads you can make
  o This is a change from last year based on survey feedback
File Uploads

• Review of [Guidelines for Submitting Materials to Interfolio](#)

• Upload a copy of the document, don’t share OneDrive file (won’t be visible to reviewers)

• Uploads have a 100 MG limit per file

• Document titles and any bookmarks you add to documents are what show in the Reader table of contents for reviewers
  
  o Section headings don’t appear in the Reader, so your document titles are critical for identifying your supporting materials

• NOTE! Sometimes it takes Interfolio a minute or two to show updates. Wait before uploading again. Last year, lots of instances of files uploaded twice or even three times.
Uploading from Your Dossier

- If you’ve stored documents in a Dossier collection, can add from there; use Choose Existing, Collections
- If you want to use documents from prior packets, use Choose Existing, Packets and select the appropriate packet
- Once you click Submit on a section, it locks your entries and you cannot make any more changes
  - Can contact Donna or Nancy to unlock until the application due dates
  - If you try to submit but did not complete a system requirement, Interfolio lets you know
    - Remember, system requirements are different than content requirements;
    - Interfolio indicates optional when not all faculty are required to upload
Questions?
Email Donna.Peters@millersville.edu
System Administrator