



# STARFISH

## STUDENT SUCCESS PLATFORM: THE BASICS

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ASSOCIATE PROVOST/DEAN

# WELCOME TO STARFISH

*Student success is a team effort!*

Everyone has a role in helping our MU students be successful.

Starfish works with all members of our institution to address specific student needs and connect students to resources.

Share your concerns through *Flags* and *Referrals* for a timely impact upon student success.

Encourage students through positive feedback using *Kudos*.



Millersville University

UNIVERSITY COLLEGE

# THE PURPOSE OF STARFISH

Facilitates communication between campus stakeholders to foster student academic achievement.

Connects students to valuable resources, services, and personalized interventions.

Mitigates student risk by identifying areas of concern and devising success pathways.

Provides reliable data to more effectively focus student success and retention strategies.

Promotes a proactive, student-centered culture of learners who take accountability for their own engagement.



# STARFISH TOOLS

**EARLY ALERTS** notify students and academic advisors when a student is staying on track or may need additional academic support.

**PROGRESS SURVEYS** provide timely updates on individual student course progress each semester. These are deployed 3 times a semester.

**REQUEST HELP FUNCTION** allows students to ask questions and get proactively connected to needed resources and information.

Starfish

Search for Students

OVERVIEW MY STUDENTS TRACKING INTAKE ZOOM IN ATTENDANCE **PROGRESS SURVEYS (4)**

Microbiology II (SCI-BIOL202-600-202002): 3 Question Flag Survey

SAVED July 15, 2020 at 9:08 AM  
DUE August 05, 2020 at 2:45 AM




Weekly "testing" survey which allows you to quickly alert student support services about students in need of assistance.

Search



Name	Worklife Interfering	Poor Attendance	Behavior Concern
Adam, Egon eadam4789	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Albright, Randy ralbright4791	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Worklife Interfering Comment is optional			
Andrews, Randy randrews4795	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Basu, Sean sbasu4797	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Baumann, Sean sbaumann4447	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

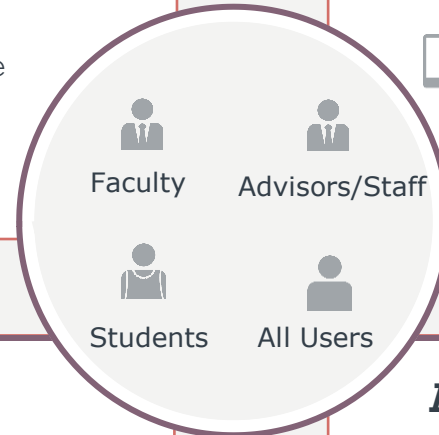
# ROLES IN STARFISH

## Faculty Instructors



-  Notify your class that you're using Starfish
-  Raise flags when appropriate
-  Submit progress surveys when available

## Faculty Advisors & Support Staff




-  Access students in Starfish
-  Record follow-up actions in Starfish (e.g., notes, appts, flags, close the loop)



## Students

-  Respond to email Notifications when flagged
-  Contact appropriate Support office(s) and Request Help when needed

## All Users

-  Complete your Starfish profile
-  Explore Starfish system and respond to user feedback surveys as requested
-  Use training materials provided