STARFISH

STUDENT SUCCESS PLATFORM: THE BASICS

UNIVERSITY COLLEGE
Student success is a team effort!

Everyone has a role in helping our MU students be successful.
Starfish works with all members of our institution to address specific student needs and connect students to resources.
Share your concerns through Flags, To-dos, and Referrals for a timely impact upon student success.
Encourage students through positive feedback using Kudos.
THE PURPOSE OF STARFISH

- Facilitates communication between campus stakeholders to foster student academic achievement.
- Connects students to valuable resources, services, and personalized interventions.
- Mitigates student risk by identifying areas of concern and devising success pathways.
- Provides reliable data to more effectively focus student success and retention strategies.
- Promotes a proactive, student-centered culture of learners who take accountability for their own engagement.
STARFISH TOOLS

**APPOINTMENT** scheduling from students based upon instructor office hours.

**EARLY ALERTS** notify students and academic advisors when a student is staying on track or may need additional academic support.

**PROGRESS SURVEYS** provide timely updates on individual student course progress each semester. These are deployed at key times throughout the semester.

**REQUEST HELP FUNCTION** allows students to ask questions and get proactively connected to needed resources and information.
ROLES IN STARFISH

**Faculty Instructors**
- Notify your class that you're using Starfish
- Raise flags when appropriate
- Submit progress surveys when available

**Students**
- Respond to email Notifications when flagged
- Contact appropriate Support office(s) and Request Help when needed

**Faculty Advisors & Support Staff**
- Access students in Starfish
- Record follow-up actions in Starfish (e.g., notes, appts, flags, close the loop)

**All Users**
- Complete your Starfish profile
- Explore Starfish system and respond to user feedback surveys as requested
- Use training materials provided