WELCOME TO STARFISH

Student success is a team effort!

Everyone has a role in helping our MU students be successful. Starfish works with all members of our institution to address specific student needs and connect students to resources.

Share your concerns through Flags and Referrals for a timely impact upon student success.

Encourage students through positive feedback using Kudos.

Millersville University
STUDENT SUCCESS NETWORK
THE PURPOSE OF STARFISH

Facilitates communication between campus stakeholders to foster student academic achievement.

Connects students to valuable resources, services, and personalized interventions.

Mitigates student risk by identifying areas of concern and devising success pathways.

Provides reliable data to more effectively focus student success and retention strategies.

Promotes a proactive, student-centered culture of learners who take accountability for their own engagement.
STARFISH TOOLS 2021-2022

EARLY ALERTS notify students and academic advisors when a student is staying on track or may need additional academic support.

PROGRESS SURVEYS provide timely updates on individual student course progress each semester. These are deployed 3 times a semester.

REQUEST HELP FUNCTION allows students to ask questions and get proactively connected to needed resources and information.
ROLES IN STARFISH

Faculty Instructors
- Notify your class that you’re using Starfish
- Raise flags when appropriate
- Submit progress surveys when available

Students
- Respond to email Notifications when flagged
- Contact appropriate Support office(s) and Request Help when needed

Faculty Advisors & Support Staff
- Access students in Starfish
- Record follow-up actions in Starfish (e.g., notes, appts, flags, close the loop)

All Users
- Complete your Starfish profile
- Explore Starfish system and respond to user feedback surveys as requested
- Use training materials provided